

<p><b>Susan Rice</b></p>	<p>Sue began her aviation career in 1975 when she joined Trans Australia Airlines as a member of cabin crew, in those days referred to as Air Hostesses. In 1993 this airline was merged with Qantas Airways and Sue continued to fly until 1999.</p> <p>During her 24 years as operational crew she also held a number of additional positions :</p> <ul style="list-style-type: none"> <li>• she acted as a delegate representing the cabin crew to airline management</li> <li>• she was responsible for line training</li> <li>• onboard manager theoretical ground training</li> <li>• emergency procedures instruction and testing</li> <li>• Safety &amp; Security Manager for Short Haul Division</li> </ul>
<p><b>Aviation Consultant</b></p> <p><b>Email : <a href="mailto:taasusan@gmail.com">taasusan@gmail.com</a></b></p>	<p>In 1999 she left flying and became the first Australian Cabin Safety Inspector with the Civil Aviation Safety Authority – CASA- she retired from this position in November 2012</p> <ul style="list-style-type: none"> <li>• During her 14 years at CASA she represented Australia at ICAO in Montreal on the : <ul style="list-style-type: none"> <li>○ Unruly Passengers Study Group</li> <li>○ Human Factors in Cabin Safety Group</li> <li>○ And most recently in 2012 with the newly formed Cabin Safety Study Group chaired by Martin Maurino</li> </ul> </li> <li>• Prior to the introduction of the Airbus A380 into service Sue served on the JAA/EASA Cabin Safety Working Group which worked in conjunction with Airbus Industries to achieve certification of the A380. She also managed the introduction into service of the Qantas A380</li> <li>• Sue was instrumental in establishing and documenting guidance material for the policy and procedures to be followed by the Australian Cabin Safety Inspectorate <ul style="list-style-type: none"> <li>○ In conjunction with this documentation she also worked to establish and implement guidance material, policy and procedures for industry to follow in relation to all regulatory requirements</li> </ul> </li> </ul> <p>Sue has continued to maintain an interest in aviation safety and hopes to continue to be an active and positive influence in the area of cabin safety and survival factors.</p>